

Sussex County Human Services Advisory Council

Service Provider Alert

The below Service Providers have reported changes to their normal operations. If you have any questions regarding the operations of a particular provider, please feel free to contact them directly. Service Providers can add their information to the Service Provider Alert by emailing their information to Nick Kapetanakis at nkapetanakis@sussex.nj.us. You can find the most up-to-date Human Services information at <http://www.sussex.nj.us/documents/coronavirus-2020/hsac-service-provider-alert.pdf>.

All Ways Caring: All Ways Caring Home Care is open and providing home care services for Sussex County Tittle III Grant recipients

Big Brothers Big Sisters of Coastal & Northern NJ: All group mentoring programs have been paused effective April 3. Community Based Programs will continue under CDC guidelines or through virtual technology. Volunteer group meetings are being held via video conferencing.

Bridgeway: All on-site activities were ceased as of March 17, 2020. The Partial Care Program staff will be in regular contact with all persons by phone along with being sent daily messages. The Supported Employment Program will continue to work by phone for all persons served. ICMS, Supportive Housing and PATH staff will work by phone and will maintain essential in-person services after taking all precautions. Please check the Bridgeway Facebook page for daily updates.

Capitol Care, Inc.: Capitol Care is excited to announce our return to in-person services effective Monday July 6th! This now permits us to provide the following services; ASAM 1 OP (groups & individuals), ASAM 2.1 IOP (groups & individuals) and ASAM 2.5 PHP (groups & individuals), psychiatric evaluations and follow up appointments and intake assessments. We have implemented all CDC guidelines to ensure the safety of our individuals and staff. Lastly, appointments are necessary; visitors will not be accepted. For inquiries and/or scheduling purposes, please contact or fax us: [1-844-437-3482](tel:1-844-437-3482) [844-HERE4U2].

Catholic Charities Diocese of Paterson: We have set up a website to update the public of our widespread response to this crisis. To get help, or for information please visit www.ccpaterson.org/corona. During this pandemic, we will continue to help Veterans but will be taking the following measures to keep our staff and vets safe: all case managers will be working remotely via phone conferencing, our outreach team will continue to network with state and local Veterans organizations and agencies to advocate for their needs, our Veterans Clothing Closets are currently closed, all new Veterans seeking assistance will complete an eligibility screening over the phone and will be asked to submit proof of Veteran status and

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income via text, fax or e-mail. All new veterans seeking assistance should complete an eligibility screening through our hotline number (855) 767-8387, our Wyker Road Food Pantry is still operational please call for operating hours: (973) 279-7100 Ext. 2018 all food is being pre-bagged, our Thrift Shop is currently closed, case management services are being conducted remotely. Department for Persons with Disabilities Wallace House Group Home in Sparta is still operational and the staff are taking universal precautions to keep those with intellectual and developmental disabilities safe and secure, Department for Persons with Disabilities Support Coordinators (case managers) are using various video conferencing apps to connect with their support coordination participants and will reach out to individuals and their families directly to connect in this manner. We thank our families for their flexibility during this time and we will do everything we can to continue to provide help and create hope for those we serve in Sussex County.

Center for Evaluation & Counseling: CEC is up and running by providing therapy and soon evaluations by way of teletherapy. We are also offering virtual visits to be supported and supervised via secure systems. We have continued to provide all of our services virtually at this time.

Center for Prevention & Counseling: Essential staff are at the main office but the office is closed to the public. CFPC counseling and recovery support services have been offered to clients and community members virtually since 3/17/2020. **Counseling** staff were trained in an on-line telehealth service so that all clients are being served virtually face-to-face (or by telephone.) Besides regular counseling sessions (which includes additional weekly check in calls) we are offering telehealth evaluations to all clients in need of this service. Telehealth is proving to be invaluable in the ability to treat clients during this time where one client reported, *"I didn't think I would be able to talk to you anymore. I really need you right now."* Note our new Director of Clinical Service, Stephanie Iacopelli, started on 3/20.

Medication Assisted Treatment is being offered through telehealth and only new clients will be given in-person appointment with Genesis Addiction and Behavioral Medicine staff. **Recovery Support** is providing virtual support over the phone, via telehealth with old-fashioned letter writing! Our website lists a variety of directories to [online meetings](#) (please share the link!) The [CLEAR](#) toll-free number **(844-722-5327)** hours have been extended **to be available 24/7** with additional staff on call for anyone in need of recovery support and navigation to treatment. **Recovery Coaches** are still serving those that come into the ER due to substance use disorder with telehealth recovery supports/navigation to treatment. **Narcan kits** are available (for free) to individuals (and family members) at risk of an opioid overdose, [email](#) or call 973.940.2966. The [Prevention Team](#) continues to offer exciting and interactive virtual support for youth and adults alike with variety of programs, exciting and two new interactive

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newsletters ([social emotional learning](#) and [alcohol/other drug prevention](#)). Additionally, tobacco/vaping assistance is available online with a wide variety of program: [NJ Quitline](#), [Mom's Quitline Connection](#), [QuitStart app](#), [SmokefreeTXT for Teens](#), and [BecomeAnEX](#) PLUS the first of its kind to assist young people to quit vaping is [This is Quitting](#). Please [Email](#) us or call (973-383-4787) for more details on any program or service.

DASI: The DASI 24-hour Helpline 973-875-1211 is always available for information, support, safety planning, and assistance. Collect and anonymous calls are accepted. Contact may also be made through the [DASI Text Line at 973-222-2593](#) or by email to info@dasi.org. Please note that each modality has different implications for confidentiality, therefore, safe communication methods should be individually considered. Please also note: the Helpline is available for service providers as well as victims and survivors. During this challenging time, individuals and families may be trapped in abusive, even dangerous situations. If you need help helping someone, please reach out to us. While the DASI Outreach Center, the DASI Legal Advocacy Center, and the DECIDE Program are temporarily closed to in-person services, *assistance is available by phone*: Legal Advocacy assistance is available by calling [862-293-0136](tel:862-293-0136), for help with safety planning, information and referrals, and/or supportive counseling, call, [973-579-2386](tel:973-579-2386) and leave a message. We will return your call as soon as possible. For DECIDE Program inquiries call [973-271-0288](tel:973-271-0288), if you have questions for the administrative staff, please email admin@dasi.org, DASI Text Line [973-222-2593](tel:973-222-2593). We hope to have telehealth counseling available as soon as we obtain a platform that complies with our confidentiality requirements. The Morning Glory Shop is closed until further notice.

DAWNcil: Effective March 14, 2020 through April 3, 2020, all in house or community based after hour's activities, social and recreational events, educational seminars, and drop in visits, etc. have been cancelled. Any face to face visits will be handled via telephone during this timeframe. The main office will remain open to staff only and business will continue to be conducted via phone. Please call the office at 973-625-1940 or toll free at 1-888-383-3296 for further information or with any questions.

Division of Child Protection & Permanency Sussex Local Office: At this time visitation and all field visits have been suspended. An "Impact Team" will respond to intakes on a priority basis. Division employees will be working off site with a small staff remaining in the office and available via telephone and/or email only. State referral hotline remains full operational.

Family Intervention Services: FIS/CFS will continue to provide services to our families via telehealth (following the guidelines outlined by DCF). In addition, our staff are all working remotely. Effective March 27, 2020 at 5 pm our offices in both Morris and Sussex will be

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closed, but our administrative office in East Orange will remain open. We can continue to receive referrals and will continue to work with all our system partners. Our staff have cell

phones and laptops to enable them to provide the same level of care. Morris/Sussex Mobile Response continues to provide crisis stabilization services, case management and implementation of in-home therapeutic services for children and their families. We are using a video and audio platform to connect and support with all our families. At this time, face to face sessions have been temporarily suspended. We are available 24/7, 365 days a week. Please contact PerformCare at 1-877-652-7624. All DCP&P referrals should continue to be made through the local RDS's. In Morris County, FCIU referrals should be sent to: Dahiana P. Grisales, LCSW at dgrisales@fisnj.org with subject line: *Morris FCIU New Referral - (with date)*. FOP referrals should be sent to the same email with subject line: *Morris FOP New Referral*. In Sussex County, referrals for Promoting Success should be sent to: Kristen Lauber at klauber@fisnj.org with subject line: *Sussex Promoting Success New Referral*. Outpatient Services can be reached at: 844-446-2299. **Please do not FAX any information to the Morris or Sussex offices as there will be no access to the building during this time.** Please note that FIS is open for business - should you need to talk to someone or to learn how to manage anxiety during this unusual time - don't hesitate, we are here for you!

Family Partners of Sussex & Morris Counties: We're online and ready to roll bringing our support groups to you! Join us from the comfort of your own home! We are using a platform called ZOOM. **Mornings with Margarita!** Start your day with a dose of Nurtured Heart Approach® morning messages of hope, inspiration and joy! You don't want to miss this!!!!!! Like it, Love it, Share if you Care! <https://www.facebook.com/FSOMorrisSussex/>. **Simply create an account and log into the group of your choice! Create your account here <https://zoom.us/>.** **Positive Parenting Support Group Using the Nurtured Heart Approach®! ONLINE!** Every session of this group will start with a bite size lesson on the Nurtured Heart Approach® method of parenting, followed by discussion of ways you can incorporate the new concept into your day. Sharing and discussion time included. Mondays from 6 - 7 PM Join URL: <https://zoom.us/j/172958129>. **YP Breakfast Club! ONLINE!** Join members of the Youth Partnership for a breakfast hang out to get your day started on the right foot! Get your cup of coffee, scramble your eggs, and butter that toast! Show us what's cookin! Tuesdays from 10 - 11 AM Join URL: <https://zoom.us/j/359654685>. **Grupo de apoyo en español! ONLINE!** Este grupo discutirá las alegrías y los desafíos de criar a un niño con desafíos emocionales, conductuales, de salud mental y / o necesidades especiales. ¡Conozca a otras familias en la comunidad que experimentan escenarios similares, conozca los servicios disponibles para usted y cree una red de apoyo! Martes a las 6 - 7 PM Join URL: <https://zoom.us/j/412995352>. **HERO HUDDLE A Support Group for Dads! ONLINE!** This group will discuss challenges, triumphs, goals, and life's situations in a supportive, judgement-free environment. Wednesdays from 7 - 8

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PM Join URL: <https://zoom.us/j/847472293>. **Parent Power Hour! ONLINE!** This group will introduce you to an expert providing a brief presentation on a topic relevant to parenting in

today's unique environment. Our first topic will be "Tips to Support Your Child in Remote Learning". There will be time after the 30-minute presentation for questions and answers. Other topics will include, Stress Management, Home Organization in Quarantine and Finding Joy in this Stressful New Normal. Thursdays from 12 - 1 PM Join URL:

<https://zoom.us/j/799926672>. **Parent Networking Support Group ONLINE!** This group will discuss the joys and challenges of raising a child with emotional, behavioral, mental health challenges and/or special needs. Meet other families in the community experiencing similar scenarios, learn about the services available to you and build a support network! Thursdays from 6 - 7 PM Join URL: <https://zoom.us/j/172958129>. **Youth Partnership! ONLINE!** Youth Partnership is a group for youth ages 13-21 with emotional and/or behavioral challenges. It provides an opportunity for youth to come together to get peer support, education, participate in social activities, volunteer in the community, learn leadership, and have fun. Fridays from 7 - 8 PM Join URL: <https://zoom.us/j/272864860>

Family Promise of Sussex County: The Newton office has been closed to the public. All case management is being completed via telephone. No shelter services are being offered at this time, but those in need should still be referred for services.

Freedom House: All Outpatient clients, new admissions to the Halfway House, and essential visitors to any Freedom House location are completing a screening form for Coronavirus. Halfway House clients are having their temperature taken daily. All clients coming onsite to Freedom House Outpatient Services are having their temperature taken at the door; outpatient clients with an elevated temperature will be sent home to follow up with their primary physician for medical clearance to return to programming. All clients and staff are being educated regarding preventive measures such as frequent hand washing, not touching one's face, hand sanitizer in the absence of soap and water, covering cough/sneeze with tissue and discarding immediately, and practicing social distancing including staying at least 6 feet away from each other (No hugging, handshaking, or "grouping up"), and not entering staff offices or client bedrooms unless necessary. Participation in social and community events, retreats, conferences, meetings, gatherings, etc. are all suspended for staff and clients until further notice. **Halfway House Services:** The Halfway House is at full capacity; Halfway House Services including parallel care, MAT, and other services provided by medical staff will continue. Staff is reinforcing prevention practices with staff and clients. Some services may be provided via telehealth. Clients are currently suspended from working. **OP & IOP Services:** Traditional Outpatient and Intensive Outpatient Services including MAT and other services provided by medical staff will continue. Staff is reinforcing prevention practices with staff and clients. Some

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services may be provided via telehealth. **Recovery Housing:** Recovery Housing occupancy is capped at 6 individuals per location until further notice. Staff is reinforcing prevention practices

with staff and clients. Some services, such as case management, may be provided via telehealth. **Visitation:** Freedom House has suspended all visitation at all residential programs until further notice. This includes family, friends, Recovery Support Sponsors, and Network support. The exception is DCP&P child visits, which will continue unless DCP&P suspends those visits. **Recovery Support:** Attendance at in-person Recovery Support meetings is suspended for clients residing in Freedom House Halfway House. All clients in all levels of care are being encouraged to access online Recovery Support Meetings such as Zoom and other platforms, pod casts, and recovery support apps to supplement the lack of in-person meetings in the community. Halfway House clients have been granted permission to have cell phones in the program to stay connected with their families, Sponsor/network and access online resources. **Recreation:** All gym and other recreational activities at the Freedom House Community Center are suspended until further notice. **Drug Court:** Freedom House staff and clients are temporarily suspended from in-person participation at Drug Court sessions; Clinical Directors and Counselors will email, fax, or call in client information as requested. Recovery Housing clients are required to comply with hotline, urine screens, and any other activities mandated by Drug Court (including attending court if in session).

Ginnie's House Child Advocacy Center: Ginnie's House Child Advocacy Center would like to remind our community that April is Child Abuse Prevention Month. This year there is urgency to this message since a majority of our families are sheltering together at home and everyone's patience is strained. Ginnie's House did produce a video to be shown to children explaining how to report child abuse when they are not attending school. All the local schools have been forwarded the address of the video. <https://youtu.be/OGgvhlZA>. Ginnie's House clinicians are using tele-therapy to keep sessions with their clients and check in with their caregivers. Forensic interviews will still be accommodated on an emergent basis.

Legal Services of Northwest Jersey: Legal Services of Northwest Jersey is working remotely. We continue to assist clients and accept applications for assistance in our full range of services. For the health of our clients and staff, our offices are currently closed to the public, but we remain in contact with clients, applicants, and other parties by phone, email, and mail. Sussex office - 973 383-7400

Morris Sussex Youth Advocate Program: All services have been transitioned to telemedicine with no staff at the outpatient office. Any questions can be sent to nraftopoulos@yapinc.org

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NewBridge: Effective March 20,2020, all face-to-face sessions have been halted and moved to telephonic telehealth. All clients have been notified of the shift in format.

NORWESCAP Child and Family Resource Services: All essential personnel may call Norwescap for enhanced referral for child care centers that remain open, 973-383-3461.

NORWESCAP Head Start: All Head Start centers are closed to students.

NORWESCAP Pathways 2 Prosperity: Norwescap Pathways 2 Prosperity/Degree UP is open and running providing the following services: food distribution every Tuesday: both curbside pickup and curbside delivery, Employment Coaching including resume development, job search strategies, and interviewing skills via telephone and remote access, Individual sessions and emergency assistance via telephone and remote access, Supportive group meetings and educational skill building programs for adults and youth remotely, Access to Norwescap programs and community referrals via telephone and remote access, Remote wellness campaign, Semester long laptop loan program for students at SCCC and Virtual volunteer opportunities.

One Stop Career Center: Effective March 18, 2020, the One Stop Career Center is closed to the public. All reemployment groups, job clubs and individual appointments have been cancelled until further notice. Staff will be available to answer phones and emails. Anyone needing to open an unemployment claim can do so online at www.myunemployment.nj.gov or can use the call center phone number at 732-761-2020.

Operation Chillout: Operation Chillout's Rapid Response Team continues to assist homeless veterans and their families with emergency housing needs. Contact Operation Chillout at 609-609-0861 for more information.

Project Self-Sufficiency: Project Self-Sufficiency remains open. For the week of March 23rd, our community hours are 9:00 am to 12:00 pm. Phones are being answered during regular business hours. Services available on campus at this time include the food pantry and Central Intake, both of which are open to the general public. We are reassessing our on-site availability as necessary. Staff are available with a primary focus on maintaining contact with existing clients as well as serving the community with emergency basic needs and access to resources, information, referral and advocacy. Through the Early Childhood Initiative and the County Council for Young Children, families have access to the Ages and Stages Questionnaire (ASQ) through the portal to continue developmental promotion. Access to the ASQ Online Family Portal can be found at <https://www.asqonline.com/family/74ef7a> (English) or

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<https://www.asgonline.com/family/c1567c> (Spanish). Remotely, we are continuing to offer Nurse Family Partnership, Healthy Families and Parents as Teachers home visitation programs case management, and legal consultations via phone or video chat. The following programs

and services have been postponed, and we are reassessing a potential restart date as this situation develops: New Jersey Youth Corps, Higher Opportunities for Women, The Career Fair, Sister to Sister Prom Shop, The Spring Fling, Computer and Careering Classes, Links Orientation Seminar, Parenting Skills Classes, Journey: Opportunity on the Road, Sussex County Council General Meeting. For the health and safety of our families, staff and community, Little Sprouts Early Learning Center is closed. A reopen date will be determined.

Samaritan Inn: Samaritan Inn is continuing to be open during our regular business hours however we are not open to the public at this time. If a client is in need of food, please have them call the office and we will meet them in the parking lot. We are still 24/7 and continuing to house individuals and families after hours through the hotline (973-940-8869). We have had 2 positive discharges and have 2 openings in our Shelter Program. If you have anyone in need of shelter, please have them call our office at 973-940-8872 to be screened for the shelter program. We are doing intakes over the phone and then face to face upon admission. Thank you for your time and please stay safe.

SCARC: All SCARC day programs (including day programs, family support programs etc.) are closed. SCARC food pantry services are closed.

Sussex County Skylands Ride: Effective March 25, 2020, Skylands Ride will only be providing demand-response transportation service to access employment, medical appointments, prescriptions, medical equipment, food, and other essential services. The Skylands Ride Public Connect service, including the Saturday Connect service, will be temporarily suspended until further notice. To schedule a ride through the demand-response service or for more information about Skylands Ride, please call (973) 579-0480.

Sussex County Division of Social Services: Social Service is currently open from 8:30am-4:30pm to distribute food from our pantry. We are not seeing clients in the office but they can call 973-383-3600 during our business hours to speak with a staff member. All benefit applications can be applied for online <https://www.njhelps.org/>. This is the easiest, fastest way to apply. If the person does not have access to the internet, we can mail out a paper application. We have a drop box outside of the entrance in the back of the building which we are encouraging everyone to use if they need to deliver paperwork. SNAP recipients due to be recertified in March or April will continue to receive SNAP benefits and will be recertified at some point in

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the future, once the public health crisis has settled. Additional information regarding SNAP benefits can be found at: <https://www.sussex.nj.us/documents/coronavirus-2020/20200323-snap-press-release.pdf>. Work First New Jersey cash assistance clients who are due for their case to be reviewed in March or April will automatically receive a 60-day extension. These

individuals do not need to come into the office. Additional information regarding Work First New Jersey cash assistance changes can be found at: <https://www.sussex.nj.us/documents/coronavirus-2020/20200319-social-services-temporary-change-in-operations.pdf>.

Sparta Ecumenical Food Pantry: Hours are 9am to 3pm Wednesday, 9am to 12pm Thursday, 9am to 1pm Friday.

Zufall Health: Dental, medical, behavioral and nutritional counseling continue with limitations (please contact Zufall Health for more information). Patients are being screened for Coronavirus symptoms prior to attending their appointment or/and when reporting to the office. Zufall medical assistants are using protective suits and masks during all screens. All outreach events have been cancelled. Patient transportation services to the Newton office have been suspended until further notice.